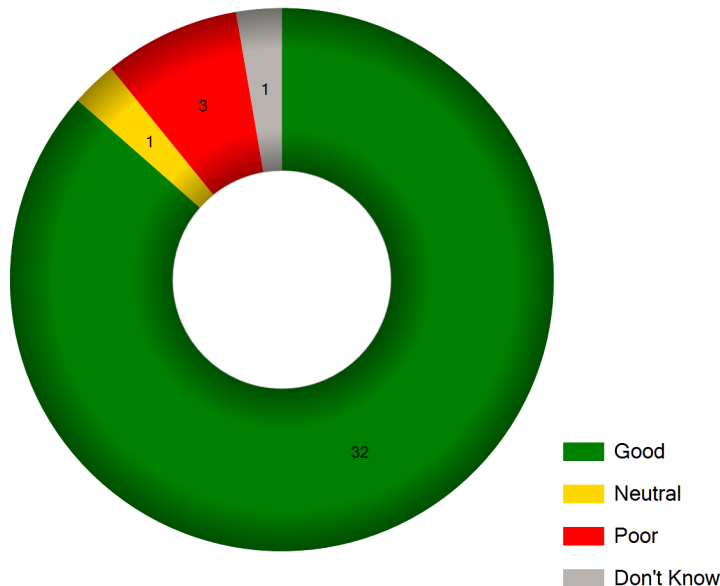


# The Clanfield Practice

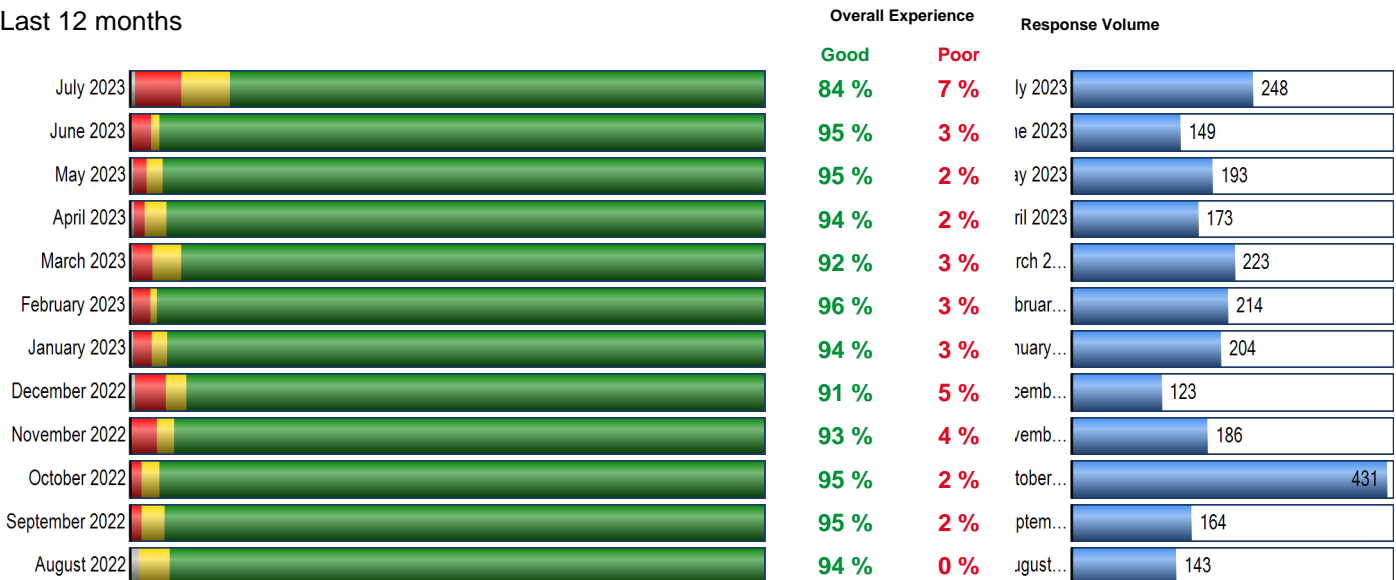


Overall, how was your experience of our service?

**Good** 86.5% **Poor** 8.1%

Based on a sample of **37 patient(s)** Between **14 Aug 2023 to 20 Aug 2023**

## Last 12 months



Please can you tell us why you gave your answer?	
<b>Good</b>	
Date	Comment
20/08/2023 05:54 PM	Nurse Natalie was EXCELLENT
20/08/2023 09:20 AM	We had an appointment immediately
19/08/2023 04:43 PM	Blood test appointment. Easy to book the appointment and test was completed by a lovely lady who was professional and friendly.All completed quickly but not rushed. I'm
<b>Neither</b>	
Date	Comment
15/08/2023 10:23 AM	The eConsult form is somewhat complicated and needs simplifying especially when an appointment is required somewhat urgently and to have to wait for a response is so worrying.
<b>Poor</b>	
Date	Comment
18/08/2023 04:30 PM	I'm sare
15/08/2023 09:51 PM	Felt as though just going through motions and ticking boxes. Not interested in me.
14/08/2023 11:16 PM	Absolutely useless, keep getting fobbed off just because I'm a young girl and "it's natural" disgusting attitudes towards women from both male and female doctors and nurses. Instead of finding the root of rhw issue, you just keep prescribing things without actually examining me.
<b>Don't Know</b>	
Date	Comment
18/08/2023 04:32 PM	idk